AFFINITY WATER INVESTOR PRESENTATION

JANUARY 2013





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Executive summary

Introducing Affinity Water

- Acquired in June 2012 by consortium led by Infracapital and Morgan Stanley Infrastructure Partners (Transaction Value £1,236 million)
- Three Operating companies unified under one licence, resulting in a combined RCV of £949.4 million (March 2012)
- Rebranded Affinity Water (previously branded Veolia Water and prior to that Three Valleys Water)
- New Class A / B secured debt platform established
- Looking to issue Class A bonds, preliminarily rated A- / A3 (S&P/Moody's), in both fixed rate and index-linked form
- Experienced management team

Richard Bienfait	 CEO Affinity Water Joined Veolia Water UK in 1997 as Group Financial Controller Appointed CFO of Veolia Water UK in 2004 Appointed CEO of Veolia Water Central in 2010 (now Affinity Water)
Duncan Bates	 CFO Affinity Water Joined Veolia Water UK in Jan 1992 Appointed Group Financial Controller 1999 Appointed CFO, Veolia Water UK Non-Regulated business 2007 Appointed CFO of Veolia Water Central in March 2012 (now Affinity Water)



BUSINESS OVERVIEW



Business strengths

Largest water only company by revenues and population served, with no material non regulated businesses		
Regulated asset under single licence	 Operates as a regional monopoly No material non regulated activity Affinity Water has the latest Ofwat ring-fence licence conditions Following licence unification, RCV consolidated in one corporate entity 	
Established regulatory regime	 Primary statutory duty of the Regulator to ensure that efficient regulated companies can finance themselves Recent Section 13 uncertainty effectively concluded Established regulatory regime Price regulation recently reinforced by Defra Draft Strategic Policy statement, November 2012 	
Robust operational performance	 Strong ranking on SIM performance metrics Achieved "Stable" for Ofwat serviceability measure in 2011/12 	
Experienced management team	 Strong management team put in place as response to PR09 settlement Management team retained by incoming shareholders to focus on continuing operational improvements Firm focus on preparation for PR14 	
Simple financial structure	 3 and 5 year bank debt currently in place on good terms New platform broadly follows precedent financial structures Very limited use of derivatives (no index linked swaps currently intended) No external debt to service higher up the company structure 	



Ownership structure

Collaborative and financially well resourced shareholder group who support management initiatives





Unification process completed

On 27 July 2012 three businesses were unified

- This brought the entire RCV of the three previously separate businesses (Central / East / Southeast) under a single licence
 - Enables a more efficient group financing structure
 - Already realising operational efficiencies
- Rebranding to Affinity Water complete with no adverse impact to operations or revenue cash flows





Our business operates in South East England



Affinity Water

- Combined revenues of £288 million largest Water only Company by revenue
- Combined EBITDA £159 million
- Employs c. 897 people (with grand total of 1,167 including AWSS as at 31st Dec 2012)
- Supplies a population of c. 3.49 million
- Operates 16,500 km of water mains



Not to scale



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* Percent of maximum deployable output









Affinity Water is the largest WoC by revenues and population served

WoC ranking by stated appointed revenues, £m (Year to March 2012)¹



949 354 252 201 144 116 69 67 Bournemouth & W. Ham Dee Valley South East Affinity Water Bristol South Staffordshire Sutton & East Portsmouth Cambridge Surrey

Source: Ofwat and companies' regulatory accounts ¹ Nominal values as of 31st March 2012 based on regulatory accounts ² RCV as of 31st March 2012 based on 2011/12 financial year-end prices WoC Ranking by RCV, £m (March 2012)²

978



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We have rebuilt a strong relationship with our regulators



BUSINESS PERFORMANCE



Vision and strategic priorities

PR09 Settlement

- Affinity Water received a challenging PR09 settlement:
 - Required improvements in operating efficiency; and
 - Awarded a high capex incentive scheme ratio

Vision

The leading community-focused

Water Company

Resulting actions by company following PR09

- New management team put in place to drive business performance following the final determination
- This management team is supported by the company's new shareholders
- A clear plan for improving efficiency has been put in place since 2010 and significant progress has been made in improving performance



1 Demonstrate great Asset Management

Provide a highly-visible Customer Experience

Develop a team-based, collaborative organisation delivering commercial performance

Apply proven technology to drive effectiveness and efficiency

Obtain a favourable AMP6 Determination



Affinity Water management is executing its plan



Affinity Water

Source: Company analysis

AMP5 Performance to date



Affinity Water

Source: Company analysis, regulatory accounts

AMP5 SIM Performance

SIM scores





- Initiatives have been implemented
 - Introduction of self-managed teams
 - Careful collection and analysis of customer feedback to further improve processes
 - Speech analytics
 - Net Promoter Score

- Current score achieved should significantly de-risk the SIM penalty/reward for AMP6
- Looking to optimise the SIM score at the right price



Source: Company publications * Weighted average by number of customers

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Key success factors for PR14





B FINANCIAL STRUCTURE



Corporate and financial structure

- Class A / B debt structure in line with UK water sector precedents
- Company strategy, supported by shareholders, to target total leverage of 80% Net Debt/RCV
 - £680m Class A (70% of RCV), preliminarily rated A- / A3 (S&P/Moody's)
 - £95m Class B (10% of RCV), preliminarily rated BBB / Baa3
 (S&P/Moody's)
- Existing £200m 5.875% 2026 bond retained and migrated as Class A as envisaged in flipper language
- £70m capex facility and £30m working capital facility to fund ongoing financing needs, plus liquidity facilities
- We intend to issue long term fixed rate and long term index linked Class A bonds
- Medium term bank debt gives flexibility over quantum and timing of issuance
- Commitment letter signed for entire Class B in long term index linked form
- No intention to use significant derivatives going forward
- Recent Extraordinary Resolution for Existing Bonds means Deutsche Trustee will act for both Existing Bonds and New Bonds





Rating agency feedback

Class A preliminary rating: A3 Class B preliminary rating: Baa3

Moody's

- Affinity Water currently exhibits a very low business risk, underpinned by relatively stable and predictable cashflows under a well established and transparent regulatory regime
- The rating is in line with... Anglian Water, Thames Water and Yorkshire Water
- The company has already achieved a saving of close to £6 million (in 2007/08 prices) in 2010/11
- Capital expenditure performance has historically been strong with regulatory outputs provided within the capital allowances set by Ofwat
- The CTA includes a Senior RAR Restructuring Event... This transaction can be considered in a slightly stronger position compared to precedents, in that it would be able to react with a set and controlled mechanism to regulatory change
- Affinity Water's management has a track record of limited derivative use... The company will follow a prudent treasury policy

Class A preliminary rating: A-Class B preliminary rating: BBB

STANDARD &POOR'S

- Excellent business risk profile on the back of low-risk regulated regional monopoly water supply business
- Limited new borrowing needs stemming from AWL's neutral to slightly positive free operating cashflow generation – unlike most rated peers
- Corporate structure is similar to other UK regulated utility transactions
- Positively, we note that AWL has made a number of operational improvements in the first two years of the regulatory period
- We anticipate that Affinity Water will maintain adjusted debt to RCV of about 80%... Which allows for some headroom under securitization trigger events
- Affinity Water performs robustly under our sensitivities

Source: Standard & Poor's "Presale: Affinity Water Programme Finance Ltd." dated January 18th 2013 Moody's "Pre-Sale Report – Affinity Water Limited" dated January 18th 2013



Key structural protections

Structural protections are included to minimise both financial risk and event risk

Common documentation	 All secured creditors will enter into Common Terms Agreement and Security Trust and Intercreditor Deed No independent rights of enforcement Full fixed and floating security (to the extent permitted by the Water Industry Act) including share pledge in respect of Affinity Water Limited shares Given Water Industry Act restrictions, share pledge provides credible exit by selling the whole business Defensive security through negative pledge and full fixed and floating security Secured creditors will agree to an 18 month automatic standstill which pre-empts special administration and creates secured 	Trigger events	 Early warning without default Protection against both financial, operational and regulatory risk: RAR and Adjusted ICR ratios outside certain levels Failure to maintain satisfactory liquidity Drawdown on liquidity Rating downgrade Class A to BBB/Baa2 or below by two rating agencies Consequences of trigger event: Distribution lock up Increased information requirements Remedial action plan Security Trustee appointed review, dialogue with OFWAT
Ring-fencing of the regulated business	 creditor moratorium for work-out Segregated from any material non regulated businesses Capable of operating on a standalone basis and not reliant on other parties 	Liquidity Refinancing risk	 Committed liquidity facilities or reserves to cover: 12 months debt service 10% of next 12 months operating and capital maintenance costs Limit on concentration of maturities: Absolute the concentration of maturities:
Operational covenants	 Not subject to liabilities of any other party Restrictions on business undertaken Restrictions on acquisitions and disposals Operated in a prudent matter in line with good industry practice 	Hedging policy	 Maximum of 20% of RCV or £250m in debt maturities to fall in any 2 year period, maximum 40% of RCV in debt maturities in any 5 year period Prudent treasury management policy with interest rate and currency risk managed with eligible counterparties
Cash management	Control over business cashflowWaterfall of payments in standstill scenario	Covenants	 Financial covenants – ICR, adjusted ICR and Net Debt/RCV: Limits on additional indebtedness Events of default
Tax risk	 risk - Tax deed of covenant provides tax ring-fencing and protects regulated business from secondary liabilities and tax charges Potential de-grouping charge if enforcement within 6 years 		 Other general covenants as follows: Information for creditors Maintenance of rating Restrictions on type of business operations Minimum number of Independent Directors



Lock-up and default regime

Financial ratio underperformance results in a distribution block to ensure additional liquidity retained

Creditors protected by financial ratios covering both leverage and liquidity

Interest ratios calculated on both a forward and backward looking basis to ensure potential cashflow issues are detected early



1. If caused by a change in price control mechanism which removes significant RCV, this will be a trigger event rather than EoD for 12 months 2. Restricted payment condition at 85%, trigger event at 90%



Ongoing commitment to investor engagement



- Regular interaction and two-way dialogue with investors and bank credit analysts covering Affinity Water
- Group or one-on-one meetings with long term investors at least every c.18 months
- Commitment to providing additional tailored investor report semi-annually covering
 - Key financial metrics
 - Operational update
- Dedicated Investor Relations section to be accessible on the Affinity Water website containing
 - Financial calendar incorporating non-financial items such as key regulatory dates and other company-specific dates,
 - Both regulatory and statutory accounts
 - Investor reports
 - Debt information
 - RNS feed
 - Prospectus and other key documentation
 - Contact information



Next steps

Public bond issuance in Q1 – Indicative Terms			
lssuer	Affinity Water Programme Finance Limited	Issuance Size	Multi-tranche - up to £480m
Guarantors	Affinity Water Holdings Limited, Affinity Water Limited, and Affinity Water Finance (2004) Limited	Coupon Type(s)	Fixed rate, and Index Linked
Currency	Sterling	Maturity Profile	Bullet
Tenor	Long Dated	Series	Class A
Ratings	Preliminarily A- / A3 (S&P / Moody's)	Listing	London
Minimum Denominations	£100,000 + £1,000	Use of Proceeds	Refinancing of acquisition facilities and general corporate purposes

Looking to issue up to £480m in Class A debt; preliminary rating A3 Moody's and A- S&P

- Looking to issue a mix of long term fixed and index linked bonds
- We would be grateful for feedback on index linked appetite and maturity preference







Glossary

Summary of abbreviations used in the presentation

Abbreviation	Title	Description	
AWCF	Affinity Water Capital Funds Limited	 Private company incorporated with limited liability in England and Wales Owner of the group 	
AWL	Affinity Water Limited	 The sole Appointed Business Licence holder The Company The Operating Company Formerly called Three Valleys Water and Veolia Water Central Following unification in July 2012, includes the Appointed business of Veolia Water East and Veolia Water Southeast Guarantor 	
AWHL	Affinity Water Holdings Limited	 A wholly-owned subsidiary of AWCF Guarantor 	
AWPFL	Affinity Water Programme Finance Limited	 the Programme Issuer, the issuing entity 	
AWE	Affinity Water East	 Shell entity Formerly called Tendring Hundred Water and Veolia Water East 	
AWSE	Affinity Water Southeast	 Shell entity Formerly called Folkestone & Dover Water and Veolia Water Southeast 	
AWSS	Affinity Water Shared Services	— Formerly called Veolia Water Shared Services	
AWF(2004)	Affinity Water Finance (2004) Limited	 Existing issuer A wholly-owned subsidiary of AWL Guarantor 	



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